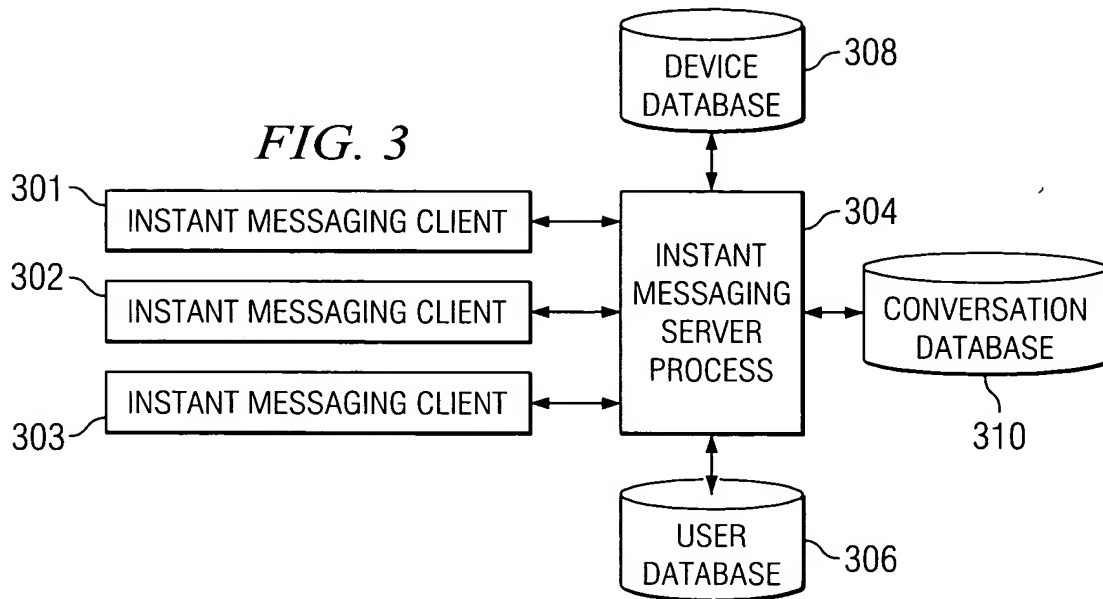
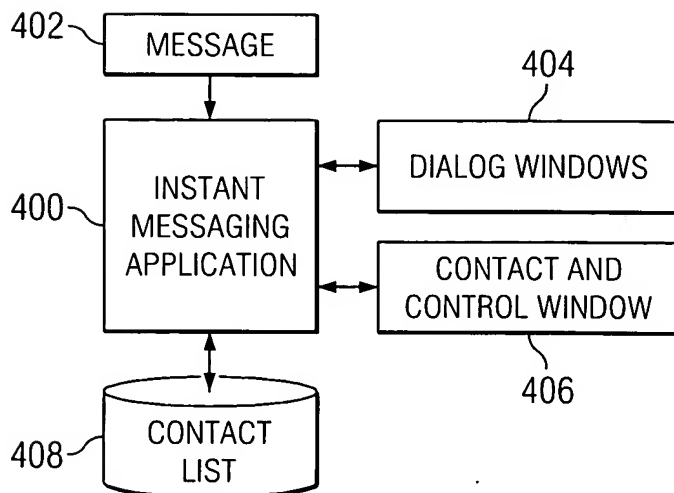


*FIG. 3**FIG. 4*

3/4

Chat session with rh@us.ibm.com

500

Options

Invite Others

rh@us.ibm.com: Hey John, do we still have a staff meeting today?

jdoe@us.ibm.com: just a sec...be right back Rick

rh@us.ibm.com: Oh, ok...

jdoe@us.ibm.com: Yes

jdoe@us.ibm.com: Also, I talked to Carl this morning

502

Open dialog box with rh@us.ibm.com

New thread

506

508

rh@us.ibm.com: By the way did you see Jim's note?

jdoe@us.ibm.com: No I didn't

jdoe@us.ibm.com: What did Jim have to say?

510

Secondary dialog box with rh@us.ibm.com

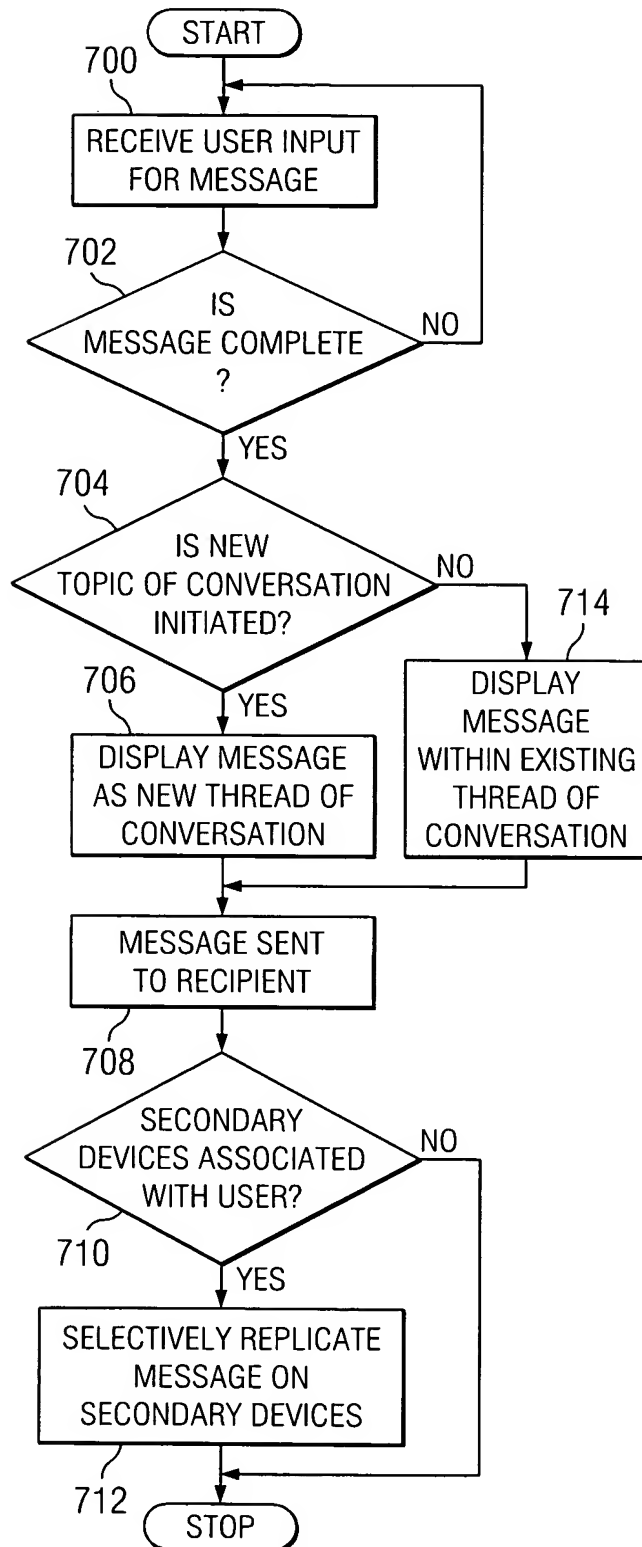
Close window

514

FIG. 5

RECIPIENT			SENDER		
600	602	620	622	640	642
\$USER_ID	\$DEVICE_ID	\$CONVERSATION_ID	\$USER_ID_SEND	\$DEVICE_ID_SEND	\$CONVERSATION_ID_SEND
rjones@us.ibm.com	9.53.95.22	0ee9cb4279bc50854	lsmith@us.ibm.com	10.1.2.3	0ee9cb4279bc50854
robertj@yahoo.com	624 *	PERSONAL CONVERSATION	leosmith@hotmail.com	192168.2.10	672 *
512-555-1234@sprintpcs.com	512-555-1234	*	512-555-9876@sprintpcs.com	*	BUSINESS CONVERSATION
604	626	644	654	662	676
606	628	646	656	664	678

FIG. 6

*FIG. 7**FIG. 8A*